

VIVEKANANDA COLLEGE OF EDUCATION, ALIGARH

STUDENT SATISFACTION SURVEY (SSS)

NAME :

FATHER'S NAME:

COURSE..... SESSION.....

Instructions:- How satisfied are you with the college and the facilities provided. Please share your feedback for further improvement. Tick any one before the point (1-Very unsatisfied, 2- Unsatisfied, 3- Average, 4- Satisfied & 5-Very Satisfied).

| S.No. | Particular | 1-Very Unsatisfied | 2- Unsatisfied | 3- Average | 4-Satisfied | 5-Very Satisfied |
|-------|--------------------------------|--------------------|----------------|------------|-------------|------------------|
| 1. | Building/ Furniture | | | | | |
| 2. | Electricity | | | | | |
| 3. | Classroom Equipments | | | | | |
| 4. | ICT Assets | | | | | |
| 5. | Library | | | | | |
| 7. | Teacher's Cooperation | | | | | |
| 8. | Canteen/ Refreshment | | | | | |
| 9. | Washroom/ Cleanliness | | | | | |
| 10. | Teaching/ Learning Environment | | | | | |
| 11. | Cultural/ Literary Activities | | | | | |
| 12. | Discipline | | | | | |
| 13. | Laboratories | | | | | |
| 14. | First-Aid Facilities | | | | | |
| 15. | Grievance Redressal | | | | | |

Signature

VIVEKANANDA COLLEGE OF EDUCATION, ALIGARH

SSS Analysis Report Session 2016-17

The average scores across various parameters of the college are given in the following table:

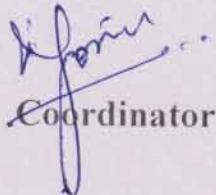
| S.No. | Parameter | Average |
|-------|-------------------------------|---------|
| 1 | Building /Furniture | 3.45 |
| 2 | Electricity | 3.62 |
| 3 | Classroom Equipment | 3.45 |
| 4 | ICT Assets | 3.43 |
| 5 | Library | 3.73 |
| 6 | Teacher's Cooperation | 4.14 |
| 7 | Canteen/Refreshment | 3.44 |
| 8 | Washroom/Cleanliness | 3.77 |
| 9 | Teaching-Learning Environment | 4.2 |
| 10 | Cultural/Literary Activities | 3.96 |
| 11 | Discipline | 4.06 |
| 12 | Laboratories | 3.65 |
| 13 | First-Aid Facilities | 3.8 |
| 14 | Grievance Redressal | 4.73 |

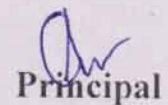
Observation:

The average scores range from 3.43 to 4.73 on the scale of one to five. This shows that student satisfaction on the above points is better than average.

Action Taken:

1. Feedback analysis report was communicated to the incharge of different committees.
2. The teachers were advised to strengthen the area of concern as suggested by the feedback report.


Coordinator


Principal

PRINCIPAL
VIVEKANANDA COLLEGE OF EDUCATION
ALIGARH