

# VIVEKANANDA COLLEGE OF EDUCATION, ALIGARH

## STUDENT SATISFACTION SURVEY. (SSS)

**NAME:** .....

**FATHER'S NAME:** .....

**COURSE:** ..... **SESSION:** .....

**Instructions:-** How satisfied are you with the college and the facilities provided. Please share your feedback for further improvement. Tick any one before the point (1-Very unsatisfied, 2- Unsatisfied, 3- Average, 4- Satisfied & 5-Very Satisfied).

S.No.	Parameter	(1) Very Unsatisfied	(2) Unsatisfied	(3) Average	(4) Satisfied	(5) Very Satisfied
1.	Building					
2.	Furniture					
3.	Electricity					
4.	Classroom Equipments					
5.	ICT Assets					
6.	Library					
7.	Canteen/ Refreshment					
8.	Washroom/ Cleanliness					
9.	Teacher's Cooperation					
10.	Teaching/ Learning Environment					
11.	Cultural/ Literary Activities					
12.	Discipline					
13.	Laboratories					
14.	First-Aid Facilities					
15.	Internship/Practice Teaching					
16.	Teacher's Approaches towards teaching					
17.	Impartial internal evaluation					
18.	Completion of Course in time					
19.	Development of Life Skills					
20.	Grievance Redressal					

**Signature**

**VIVEKANANDA COLLEGE OF EDUCATION, ALIGARH**  
**SSS Analysis Report**  
**Session 2017-18**

The average scores across various parameters of the college are given in the following table:


S.No.	Parameter	Average
1.	Building	3.6
2.	Furniture	3.44
3.	Electricity	3.96
4.	Classroom Equipments	3.56
5.	ICT Assets	3.4
6.	Library	3.52
7.	Canteen/ Refreshment	3.28
8.	Washroom/ Cleanliness	3.8
9.	Teacher's Cooperation	4.4
10.	Teaching/ Learning Environment	4.08
11.	Cultural/ Literary Activities	3.96
12.	Discipline	4.24
13.	Laboratories	3.8
14.	First-Aid Facilities	3.76
15.	Internship/Practice Teaching	4.36
16.	Teacher's Approaches towards teaching	4.44
17.	Impartial internal evaluation	4.44
18.	Completion of Course in time	4.52
19.	Development of Life Skills	4.24
20.	Grievance Redressal	3.92

**Observation:**

The average scores range from 3.28 to 4.52 on the scale of one to five. This shows that student satisfaction on the above points is better than average.

**Action Taken:**

1. Feedback analysis report was communicated to the incharge of different committees.
2. The teachers were advised to strengthen the area of concern as suggested by the feedback report.

  
Coordinator

  
Principal  
Principal  
Vivekanand College of Education  
ALIGARH-202001